

# Dubai Enhances GIS Operations

Dubai Municipality signed an enterprise license agreement (ELA) with Esri™'s United Arab Emirates distributor GISTEC, making ArcGIS software available throughout the organisation to help meet the planning and operational demands of Dubai™'s rapid growth.

"This is a landmark decision because it not only helps the municipality become more effective but also benefits all the citizens in the emirate of Dubai," says Abdul Hakim Abdul Kareem Malik, director of the Dubai Municipality GIS department.

With broader access to the latest ArcGIS software, the municipality intends to leverage GIS technology and share geospatial data between departments. The enterprise-wide GIS is expected to improve disaster response capabilities; citizen services; and the planning, design, construction, and management of Dubai's expanding infrastructure and facilities.

"The ELA provides us with the products and flexibility we need as we plan to migrate our existing cadastre and certification management systems to the ArcGIS 10 platform, making it easier to access and use data," says Malik. "The resulting streamlined business processes will help serve our citizens in their day-to-day requests and provide accurate spatial and nonspatial information."