

New Zealand Improves Interoperability

The Institute of Public Administration New Zealand (IPANZ) presented the New Zealand Police and the New Zealand Fire Service with its annual Excellence in Networked Government Award. The award honours "outstanding performance and achievement in the use of information and communications technologies and networks in the daily business of government."

The New Zealand Police and New Zealand Fire Service, as well as St. John Emergency Communications and Central Emergency Communications, were recognised for their use of technology to transfer of real-time incident data between emergency services agencies, regardless of the computer aided dispatch (CAD) provider. This successful transmission of data has facilitated faster multi-agency dispatch and incident response to save lives and protect property throughout New Zealand's 268,680sq km.

Through Intergraph's interoperability software, computer-aided dispatch (CAD) systems in use by the police and fire service successfully interface with CAD systems used by the ambulance service and St. John Emergency Communications and Central Emergency Communications. This system interoperability has been integral to information sharing across agencies and has helped optimise emergency response resource management and mutual aid efforts, enabling first responders to deliver a higher level of emergency services.

<https://www.gim-international.com/content/news/new-zealand-improves-interoperability>
